|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Trend of Annual Disposal of Complaints** | | | | | | | | | | | | | |
| **SN** | **YEAR** | **Carried forward  from previous year** | | | **Received during the year** | | | **Resolved during the  year** | | | **Resolved/Pending at the end of the year** | | |
|  |  | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** |
| 1 | 2017-18 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 0 | 0 | 3 | 0 | 2 | 3 | 0 | 2 | 0 | 0 | 0 |
| 3 | 2019-20 | 0 | 0 | 0 | 9 | 0 | 0 | 9 | 0 | 0 | 0 | 0 | 0 |
| 4 | 2020-21 | 0 | 0 | 0 | 16 | 0 | 6 | 16 | 0 | 6 | 0 | 0 | 0 |
| 5 | 2021-22 | 0 | 0 | 0 | 14 | 1 | 1 | 14 | 1 | 1 | 0 | 0 | 0 |
| 6 | 2022-23 | 0 | 0 | 0 | 15 | 0 | 1 | 14 | 0 | 1 | 1 | 0 | 0 |
| **7** | **2023-24** | 1 | 0 | 0 | **12** | **0** | **0** | **12** | **0** | **0** | **1** | 0 | 0 |
|  | **Grand Total** | **0** | **0** | **0** | **69** | **1** | **11** | **68** | **1** | **11** | **1** | **0** | **0** |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Trend of Monthly Disposal of Complaints 2023-24** | | | | | | | | | | | | | |
| **S.N** | **MONTH** | **Carried forward  from previous month** | | | **Received** | | | **Resolved\*** | | | **Pending\*\*** | | |
|  |  | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** | **NSE** | **BSE** | **MCX** |
| 1 | Apr-23 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 |
| 2 | May-23 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| **3** | **Jun-23** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Jul-23 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 |
| 5 | Aug-23 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 |
| 6 | Sep-23 | 2 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 |
| 7 | Oct-23 | 1 | 0 | 0 | 2 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 |
| 8 | Nov-23 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 9 | Dec-23 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 | Jan-24 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 | Feb-24 | 0 | 0 | 0 | 3 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 0 |
| 12 | Mar-24 | 2 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 |
|  | **Grand Total** | **1** | **0** | **0** | **12** | **0** | **0** | **12** | **0** | **0** | **1** | **0** | **0** |